

Enterprise Management System for **Seven Seas Corporation, Dubai, UAE**

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Business Challenge

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Leading portal practitioners have learned important lessons in sponsoring and implementing their enterprise portal efforts. These lessons are organized around a common theme: Implementing an enterprise portal is an ongoing effort that can be directly linked to the enterprise's business goals. With the right implementation, an enterprise portal provides a flexible way to improve information delivery at a lower cost and aligns IT resources in support of the changes businesses must make to add ongoing value.

SSC has researched over 50 enterprise portal implementations through in-depth discussions with IT and Line of Business executives to identify and benchmark the economic benefits resulting from their portal implementations.

Solution

Kwantify (also called "Enterprise Management Tool") is the one gateway that unifies access to all enterprise information and applications. In reality, stuff often still lives outside the portal, but at a minimum, the portal ought to organize everything that's accessible on the intranet.

Kwantify was developed for SSC to fill the following needs for corporate that require to maintain their People, Process and knowledgebase with the latest corporate culture, information and also be able to empower the employees to communicate within the corporate infrastructure.

Kwantify - a knowledge management and productivity tool make sure that all facets of business process are adequately captured within its framework and enable organization specific approval system, electronic documentation and records management. This framework supports rapid configuration of a wide range of systems including collaborative networking, sharing documents, knowledge acquisition and knowledge representation, and also various combinations of mind sharing technologies.

Kwantify framework serves as a robust enterprise platform for managing people, applications and systems in any routine business processes and provides significant competitive advantages. The frame configures tailor made approval system to perfectly fit any organization's changing management needs. The overall systems architecture is presented in terms of a heterogeneous collection of systems providing a wide range of application functionalities like knowledge tool, communication tool, hr tool, accounts tool, facilitation tool, purchase tool & administration tool.

Kwantify allows organizations to make their process, knowledge transparent. Anyone who can use Microsoft Windows and can browse the internet will have no problem using this system. Entirely database driven, Kwantify is incredibly robust - making it suitable for sites ranging from low traffic, small business sites to large corporate sites requiring hundreds of updates daily. Kwantify can help streamline your content updates. Stores a single copy of the information within Kwantify and the piece of content can be updated. Kwantify is accessible via a password protected secure administration area - where each user is given with username & password.

Results

One benefit of creating this consistent look and feel is users need less time to learn how to use the environment. They also more-easily recognize where they are in the portal and where they can go—no small feat when navigating a large information space. By integrating services and presenting personalized snippets on the initial screen, intranet portals also reduce the need for users to browse far and wide to obtain needed information, thus making it easier for them to perform their jobs. Ideally, that philosophy extends to include a unified security environment, including single sign-on that frees users from constantly having to enter usernames and passwords. Realizing this approach pays dividends: today most help desk calls concern lost passwords. Furthermore multiple logins disrupts users. Yet while almost every interviewee stated they want a unified security environment, most have not yet achieved it.



At CSM, we understand the critical nature of keeping the customer's organization up and running from an IT perspective. We understand the technical issues within complex systems and work to put together the best solution to support end users' needs, both today and in the future.

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